



Easy-first Business Communications

Empower, Enhance,
and Future-proof Your Business

Used by more than
450,000
customers globally

Our Products

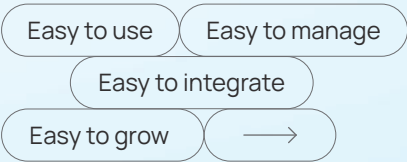
Digital Value, Delivered.

At Yeastar, we help our customers remove the barriers to a connected and collaborative digital workplace. Through our easy-to-adopt, easy-to-use, and easy-to-manage solutions, we embark our customers on an easy and pleasant digital transformation journey.

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Voice, video, message, customer experience and more, all in one.	
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Centralized partner platform for Yeastar hosted PBX delivery and on-premises devices remote management.	
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Entry-level on-premises phone system for small businesses.	
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Standalone FXS/FXO/GSM/PRI/BRI/Cellular VoIP gateways for cost efficiency and operation flexibility.	

P-Series Phone System

Go Boundless with
Easy-first
Unified Communications



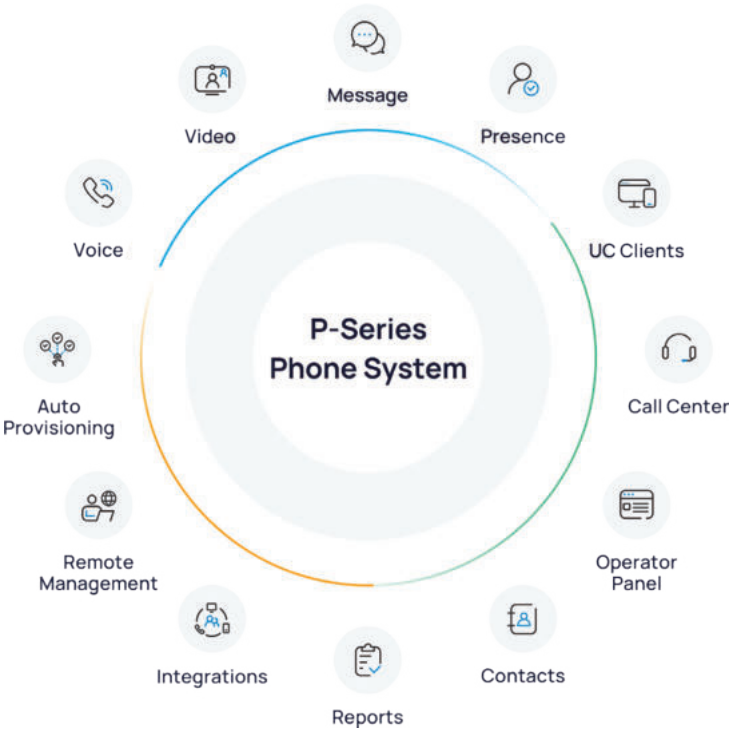
Yeastar P-Series Phone System is a business communication solution that offers companies of all sizes with a complete package for calls, video, messaging and integrations, out of the box. With inbuilt visual call management, integrated video conferencing, advanced contact center features, and ready-made SMS, WhatsApp, Microsoft Teams, CRMs, and more platform integrations, it boosts user experience at all levels and provides everything across desktop, mobile, and browser with simple user apps.

All-integrated for a Better Way of Work

- Full list of enterprise-grade features at no additional costs: call queue, ring group, IVR, voicemail, and more
- Call, meet, chat, and message in one simple app
- PBX-native contacts management
- Powerful 3rd-party platform & tool integrations
- Comprehensive reports

None of the Hassle

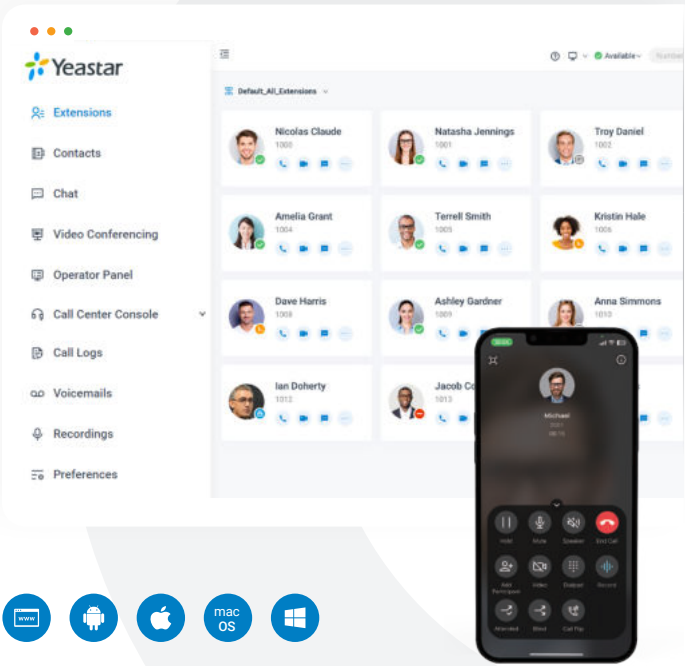
- Available both in the cloud and on-premises
- Plug & play with IP phone auto-provisioning
- Bring your own SIP trunks & providers
- Inbuilt remote access & high availability solution
- Easy configurations and remote management



Easy Call. Meet. Chat.

Linkus UC Clients

Get a fully-featured unified communications app that makes communications easy for everyone, from anywhere.



Integrated Video Conferencing

Meet and connect your teams and customers from anywhere, instantly and securely. The web-based video conferencing feature provides HD audio and video, embedded screen sharing, in-meeting team chat, and more functionalities to help you get more out of every meeting.



All office extension features

Handle calls, chat with teams, audio/video conference, message with customers, listen to call recordings, voicemails, and more, all in one simple app.

All contacts in one place

With PBX-native contact management, intuitive phonebooks, and cross-system contacts synchronization, manage all your contacts in one place.

Easily switch devices

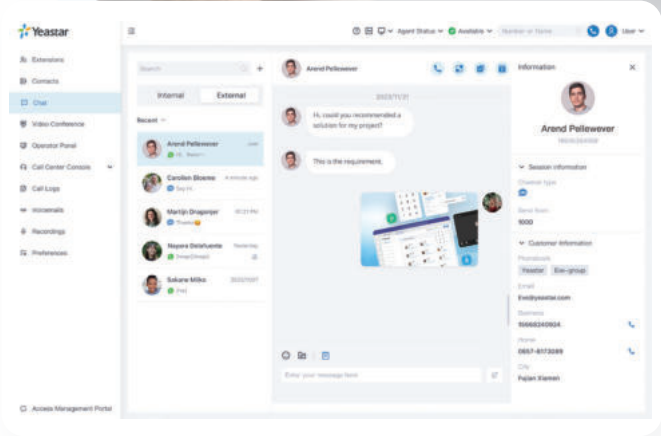
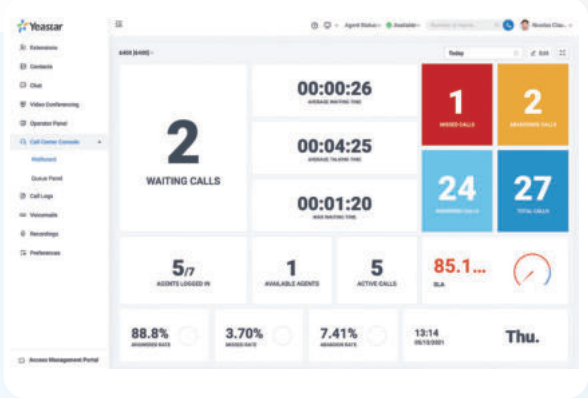
Use the app on your web, mobile, or desktop and flip calls seamlessly between devices.

- ✓ Web/Mobile/Desktop Clients
- ✓ Lightweight Google Chrome Extension

Easy Customer Service

Advanced Call Center Features

Deliver exceptional customer services with all the agent and supervisor tools that drive faster call resolution and boost agent productivity.



Omnichannel Messaging

Chat with your customers on the channel of their choice. Use text messaging for customer relationship building, promotions, notifications, and more.

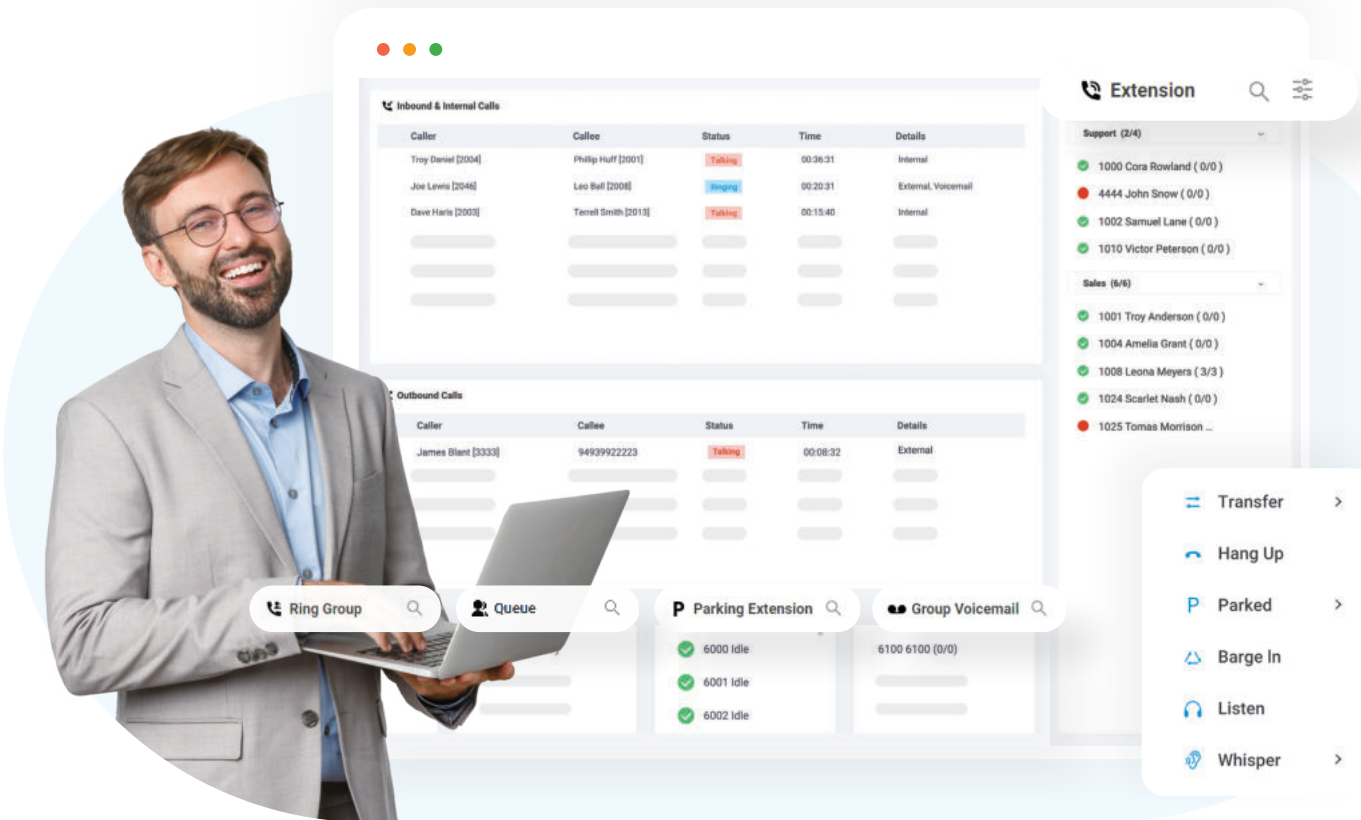
- Unlimited SMS trunk & WhatsApp account integrations
- All-in-one message inbox for SMS and WhatsApp chats
- Send & respond to messages directly from Linkus clients
- Transfer chats to colleagues to share the load
- Elevate chats to calls in one click
- Keep a central record of all customer chat interactions

Easy Call Control

Call Operator Panel

Manage incoming calls based on the availability of employees. The web-based operator panel gives you a graphical, holistic view and complete control of the call activities in your company in real-time.

- Inbound/outbound call activities in one view
- Real-time state of available call destinations
- Drag-and-drop call distribution
- Advanced call control with clicks
- Ideal for companies that have receptionist and supervision requirements to achieve next-level call management efficiency



More Innovative Call Control Features

Desk Phone Control (CTI)

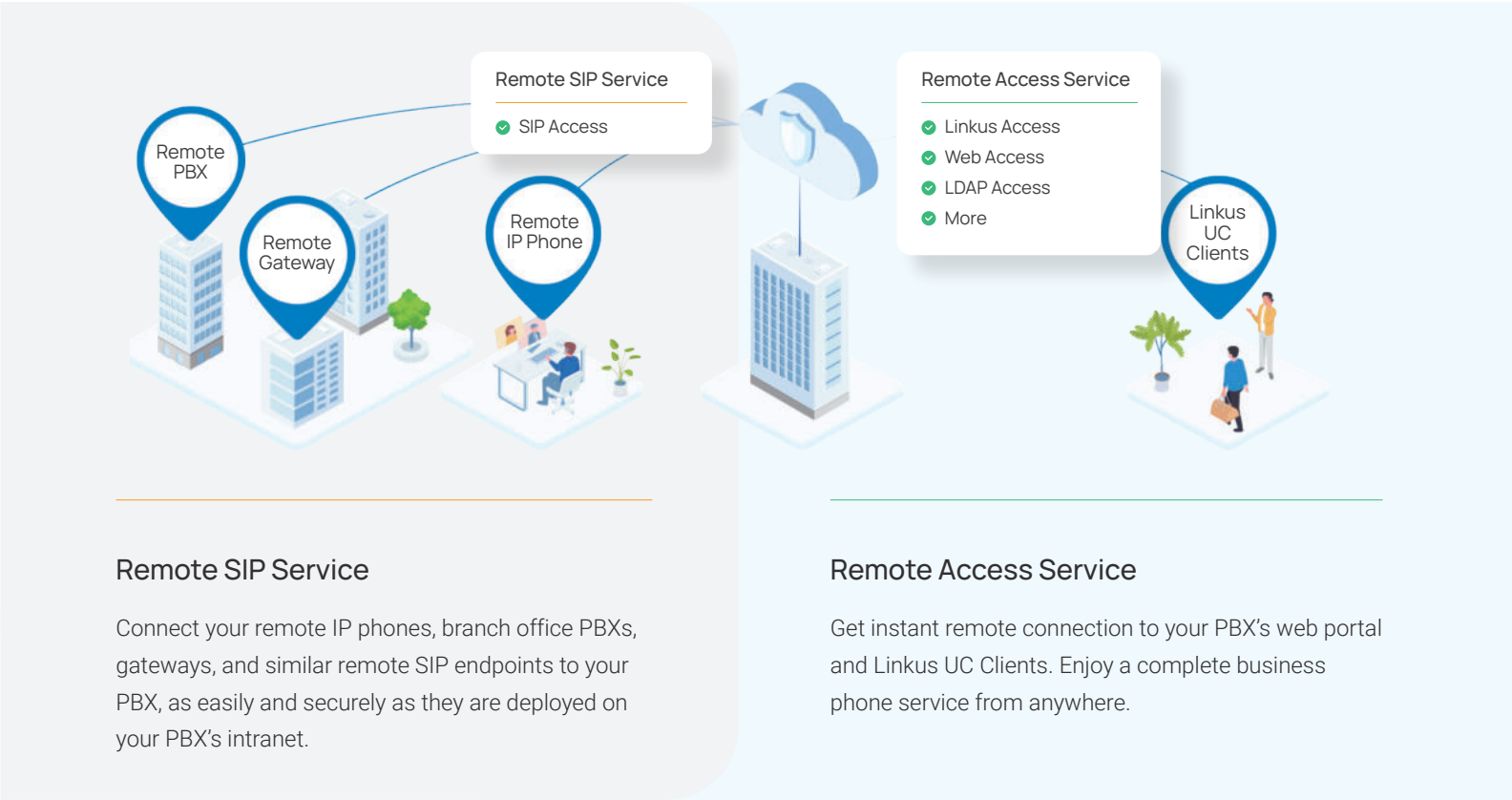
Turn Linkus desktop/web client into CTI mode to click-to-dial and control calls on computer while talking through your IP phone.

Function Keys

Create shortcuts for frequently used functions and enjoy one-click operations of speed dial, intercom, extension BLF status monitoring, and more.

Easy Remote Access

With Yeastar Remote SIP Service and Remote Access Service for your P-Series phone System, everyone and every SIP-enabled device can be part of your office communications system, whether they are in the office, at home, or remote.



✓ Custom PBX domain name (FQDN service) for easy remote SIP registration & PBX web access.

✓ Private & secure remote access tunnel that overcomes common firewall and networking issues.

✓ Effortless setup. No risky port forwarding and extra setup at both the remote and the PBX location.

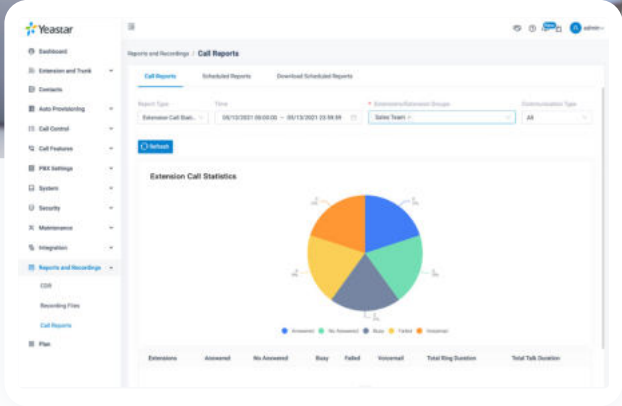
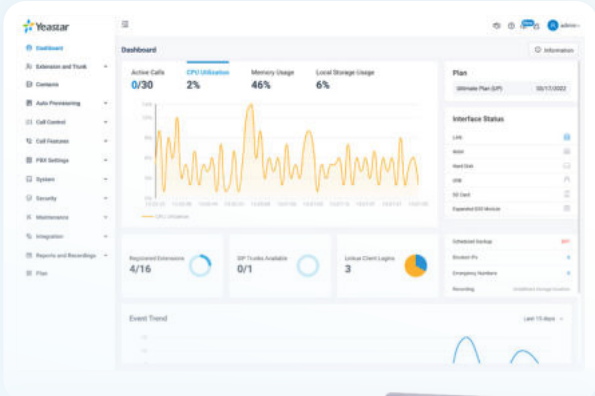
✓ Enhanced security with enterprise-grade data encryptions and system-inbuilt security rules.

✓ Granular remote access permission based on features, IP address, extension account, etc.

✓ Better remote call quality by resolving the NAT Traversal issues at the remote location.

* The remote access solution is designed especially for Yeastar P-Series PBX Appliance and Software Edition. The Cloud Edition doesn't need the solution for remote connectivity.

Easy Administration



Management

- Intuitive admin portal and point-and-click configuration
- Granular user permissions based on user roles and groups
- Graphical system performance dashboard
- Automatic upgrade, backup, and restore
- Historical & scheduled reports and event notifications

Security

Dynamic call encryption is just the beginning. Yeastar PBX is certified to the most rigorous security compliance standards and boasts a leading list of security features such as login two-factor authentication, auto/statistic IP defense, and more.



High Availability Solutions


- **99.99% Uptime** for Cloud PBX hosted by Yeastar. The distributed cloud architecture is powered by the global resilient AWS facilities.
- **Hot Standby.** Solid dual-server redundancy with real-time PBX replication, auto heartbeat check, and near-instant failover.
- **Cross-region Disaster Recovery** to maintain uninterrupted call services even in case of regional disasters like network failure or power outage. *


* Supported only on Yeastar P-Series PBX Software Edition.


Easy Integration


Take advantage of our ready-made integrations and an open ecosystem that works for every business needs. Yeastar P-Series Phone System works perfectly with your existing infrastructure and IT services.

IP Phone Auto Provisioning


Yealink


Fanvil



Snom


Gigaset

270+ Models
10+ Brands


SIP Trunk Interoperability


Twilio



Telekom


Gamma



VOX


Bandwidth


TWT


Vodafone


Dstny


Alphalink


Sewan

120+ ITSPs

Headset Integration


Jabra


Yealink


EPOS


Poly

CRM and Helpdesk Integration


Zendesk


HubSpot



Zoho



Salesforce



Bitrix24



Odoo


Microsoft 365 Integration and Identity Management


Microsoft 365


Teams


Outlook


Azure Active Directory


Active Directory

Hotel PMS Integration

Integrate with Oracle Hospitality Opera or other hotel PMS/PMS middleware, enabling features such as room status, wake-up call scheduling, call billing, minibar charges, etc.



Mircosoft Teams Integration

Integrate with Microsoft Teams to enable enterprise voice and call handling right inside Teams. Use your existing SIP trunks and eliminate costly Microsoft calling plans.



Open APIs and Linkus SDKs

Build your own custom integrations with our open APIs or Linkus SDKs. The possibilities are immense: in-app calling, intelligent call control, data synchronization, and more.



P-Series Phone System Feature Plan

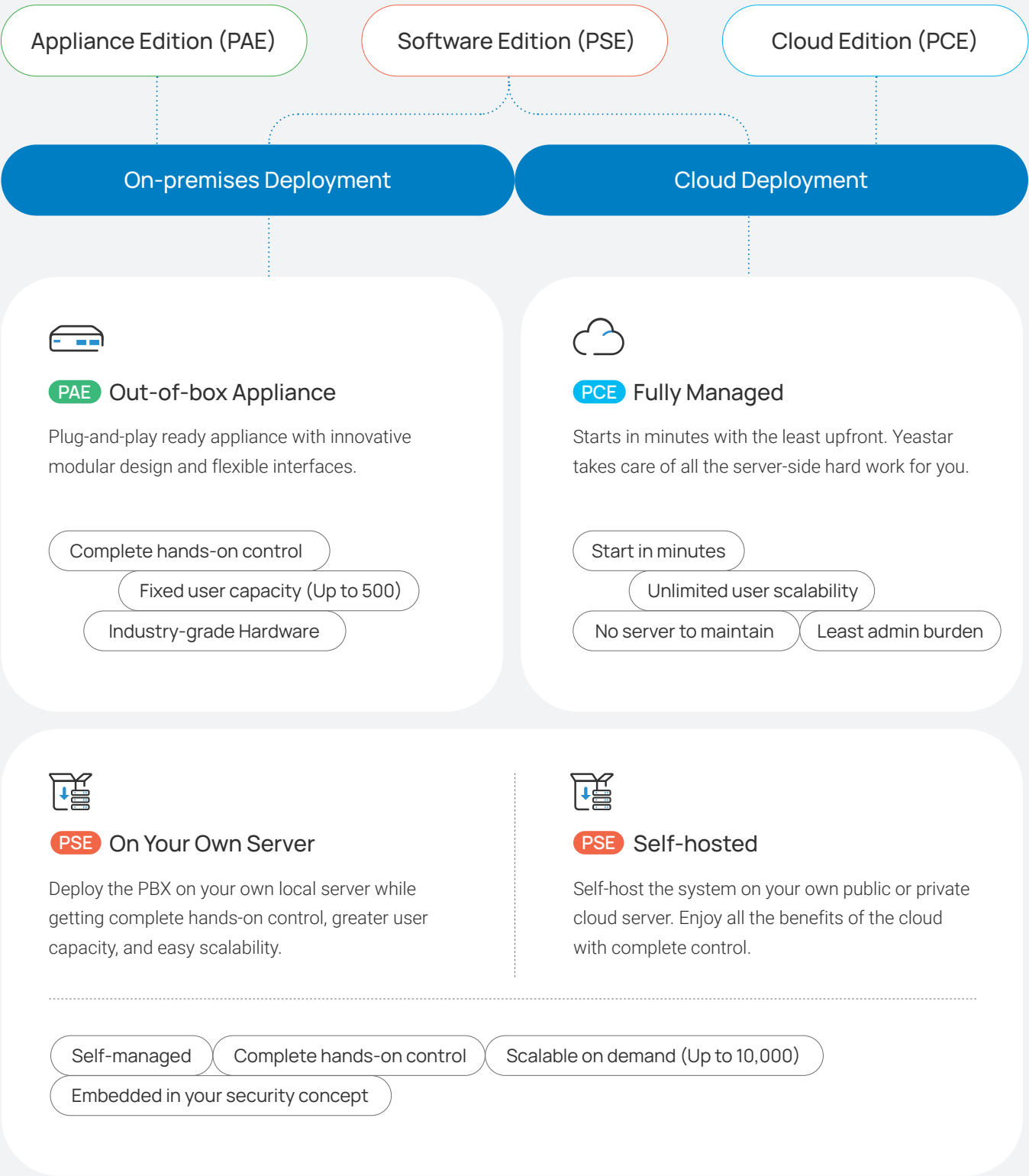
	Standard	Enterprise	Ultimate
Deployment Mode	Appliance	Appliance, Software, Cloud	Appliance, Software, Cloud
Standard PBX Features	✔	✔	✔
Team Chat	✔	✔	✔
Remote Access Service	✔	✔	✔
Remote SIP Service	○	✔	✔
Call Center	○	✔	✔
Omnichannel Messaging	○	✔	✔
CRM and Helpdesk Integration	○	✔	✔
Microsoft 365 Integration	○	✔	✔
Phonebook	○	✔	✔
Call Accounting	○	✔	✔
APIs	○	✔	✔
Active Directory Integration	○	○	✔
Video Calls & Video Conferencing	○	○	✔
Linkus SDK	○	○	✔
Hotel PMS Integration	Optional	Optional	Optional

Features Included in All Feature Plans

Telephony Features	Business Features	Administration & Security	Unified Communications
Call Routing	Call Operator Panel	Web-based Management Portal	Linkus UC Clients
Call Forwarding	Call Recording	System Performance Dashboard	• Web Client
Call Monitoring (Listen/Whisper/Barge-in)	Call Allow/Block List	Phone Auto Provisioning	• Mobile Client (iOS & Android)
Call Parking	BLF Support	User Role & Permission	• Desktop Client (Windows & MacOS)
Call Pickup	Business Hours & Holidays	Extension Group & Organization	• Google Chrome Extension
Call Transfer (Attended/Blind)	Boss-Secretary	Bulk Import & Export	• Function Keys
Call Waiting	Custom Prompts	Operation Logs	• Desktop Client Hotkeys
Call Flip/Switch	Distinctive Ringtone	Event Logs & Notifications	• CTI Mode for Desk Phone Control
IVR	Music on Hold	Backup and Restore	• Door Phone Video Preview
Queue	MOH Playlist & Streaming	Troubleshooting	Audio Conferencing
Ring Group	T.38 Fax	Built-in SMTP Server	Presence
Paging & Intercom	Fax to Email	AMI (Asterisk Manager Interface)	Custom Presence description
Conference Room	Voicemail	Network Drive	Native Contacts Management
CDR & Basic Reports	Group Voicemail	SNMP Support	Voicemail Transcription
Dial by Name	Voicemail to Email	Remote Managment	Call Pop-up URL
AutoCLIP	LDAP Server	Security	Headset Integration
Caller ID	PIN List	• SRTP & TLS Call Encryption	
CID-based & DID-based Call Routing	Speed Dial	• Auto & Static Defense	
DID (Direct Inward Dialing)	Emergency Number	• Global Anti-hacking IP Blocklist	
DND (Do Not Disturb)	Emergency Notifications	• Certificates	
DOD (Direct Outward Dialing)	SIP Forking	• Password Policy Enforcement	
DNIS	IP Phone Concurrent Registrations	• Two-factor Authentication (2FA)	
		• Allowed Country IP's & Codes	
		• Outbound Call Frequency Restriction	

Editions and
Deployment Options

Yeastar P-Series Phone System is available in three editions: Appliance Edition, Software Edition, and Cloud Edition, supporting easy and flexible deployment in the cloud or on-premises.



P-Series

Cloud Edition



With both business customers and service providers in mind, P-Series Cloud Edition strikes the perfect balance between offering best-of-breed UCaaS and easing deployment and operation complexity.

- Start in minutes with the least upfront. No IT expertise is required.
- 99.99% uptime, load balancing, and active-active high availability.
- Hosting architecture powered by Amazon AWS with globally distributed data centers. Locate the cloud PBX in your country.
- Unlimited scalability. Go at your own speed to scale up and down users.



P-Series

Software Edition



Self-managed in your private cloud or on-premises server, P-Series Software Edition comes fully packaged and is ready to run on any VMware, Hyper-V, KVM, or Proxmox compatible virtual machines and cloud platforms like Amazon AWS, Digital Ocean, Vultr, and more.




- Almost tech-free deployment with launch wizard
- Scalable on demand. Support up to 10,000 users
- Embedded in your security concept
- Friendly for remote workforce even when deployed on-premises



P-Series

Appliance Edition



Model	P550	P560	P570
			
Base Users / Max Users	50	100 / 200	300 / 500
Max Concurrent Calls	25	30 / 60	60 / 120
Base / Max Call Center Agents	50	100 / 200	300 / 500
Max FXS Ports	8	8	16
Max FXO/BRI Ports	8	8	16
Max GSM/3G/4G Ports	4	4	6
Max E1/T1/J1 Ports	–	1	2
Expandable D30	0	1	2
NFC Read/Write	Yes	Yes	Yes
Ethernet Interfaces	2 x (10/100/1000 Mbps)		
Hard Disk	No	1 SATA (Up to 2TB)	
USB	1 (Portable SSD: Up to 2TB; Flash Drive: Up to 256GB)		
Power Supply	AC 100-240V 50/60HZ 0.6A max	AC 100-240V 50/60HZ 1.5A max	
Size (L x W x H) (cm)	34 x 21 x 4.4	44 x 25.2 x 4.4	44 x 25.2 x 4.4
Weight	1.64 KG	2.37 KG	2.38 KG
Mounting	1U Rackmount		
Environment	Operation Range: 0°C to 40°C, 32°F to 104°F Storage Range: -20°C to 65°C, -4°F to 149°F Humidity: 10-90% non-condensing		

Innovative Modular Design

Customize telephony interfaces as needed and scale up users and concurrent calls when the business grows.



Telephony Module

- S2: 2 FXS Ports
- O2: 2 FXO Ports
- B2: 2 NT/TE BRI Ports
- S0: 1 FXO and 1 FXS Port
- GSM/4G: 1 GSM/WCDMA/4G Channel

Expansion Board

- EX08: 4 Module Slots and 8 Interfaces on the Panel
- EX30: 1 Onboard E1/T1/PRI Interface

Expand System Capacity

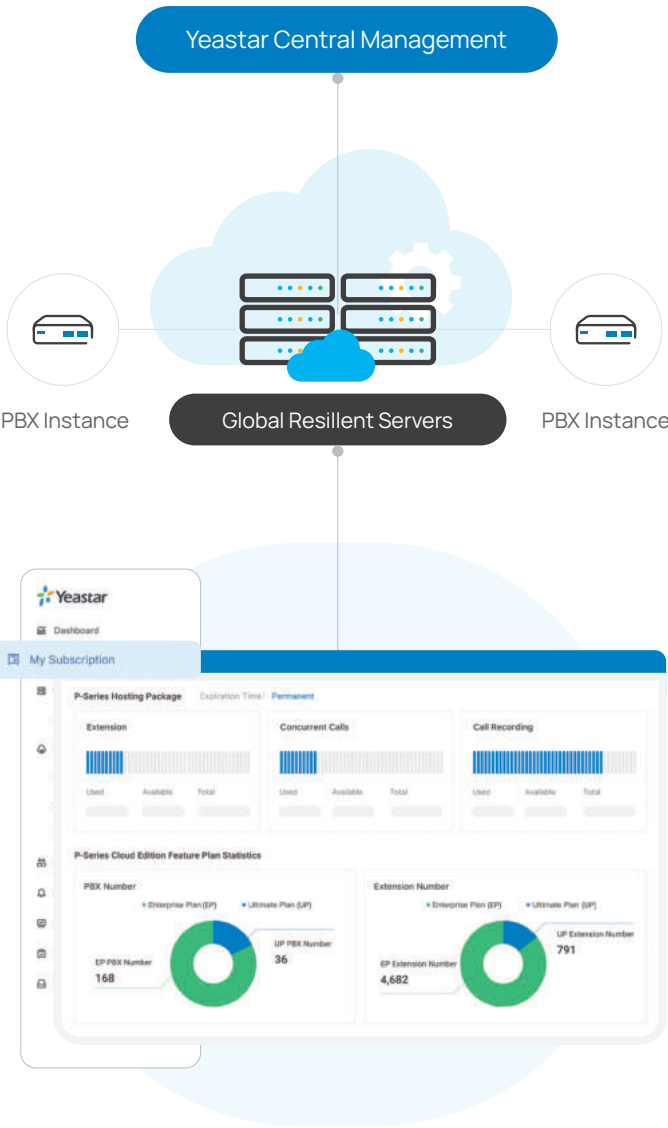
- D30 DSP: Add 100 Extensions & 30 Concurrent Calls

Yeastar Central Management

Built for MSP, VAR, and other service providers, Yeastar Central Management (YCM) is a centralized platform to simplify service delivery and on-premises devices management. It enables opportunities to quickly launch subscriber-based, as-a-service UC offerings and create a sustainable revenue stream. On the other hand, you can monitor, configure, and manage a series of Yeastar devices easily and securely from anywhere.

Major Function 1

UCaaS Service Hosting and Delivery



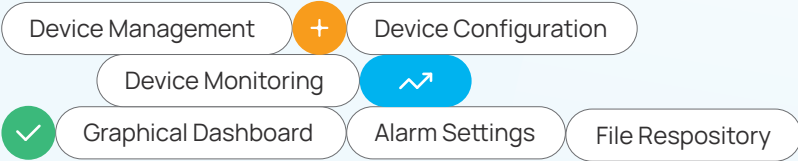
Capable of delivering hosted PBX services, Yeastar Central Management's UCaaS service delivery is built upon global resilient servers and supports multi-instance deployment. With the platform, it takes only seconds for you to create a Yeastar P-Series Cloud PBX instance for customers. And you have complete control over the PBX's capacity, feature plan, and everything beyond.

- ✓ **Easiest Cloud PBX Delivery**
Create Cloud PBX instances of different capacities, monitor PBX status, renew a customer, and more—all with clicks.
- ✓ **Service on Autopilot**
Automate tasks such as PBX provisioning, upgrade, restore, backup, and more with advanced task management, provisioning templates, and file repository features.
- ✓ **Reliable Uptime**
Highest standard of active/active High Availability, load-balancing, real-time instance-level mirroring and failover, and more for maximized uptime.
- ✓ **Best-in-Class Security**
SBC, Fail2band, Dynamic Defense, and more. Yeastar takes care of all to keep the system and data safe at every level.
- ✓ **Go at Your Speed**
Scale up/down your PBX hosting capacity on demand. Whether serving tens, hundreds, or thousands of customers, you get a best-fit plan.

Major Function 2

Central Device Remote Management

Besides the market-ready UCaaS service delivery infrastructure, YCM also includes a single pane of glass for easy management and configuration of your customer-premises Yeastar PBX systems and gateways. By unifying real-time device monitoring, alarm notifications, remote access and more, you are given the power to quickly and securely take control without having to travel to the equipment.



Supported Products

- ✓ P-Series Phone System (Appliance, Software)
- ✓ S-Series VoIP PBX
- ✓ Yeastar Cloud PBX
- ✓ TA 1610/1600/2400/3200 VoIP Gateway

Instant and Secure Remote Access

Leveraging single-click remote access, you get to configure the customer's devices regardless of your location. All remote connections are HTTPS secured, encrypted, and double-protected by two-way authentication.

PBX Auto Provisioning

Utilize customizable PBX provisioning templates to automate the process of PBX settings for your customers. You can create & manage provisioning tasks, schedule them as needed, or perform bulk provisioning in clicks.

Real-time Monitoring and Alerts

A real-time dashboard monitors all your connected Yeastar devices and presents an overview of device statuses, alarm trends, and more. Should a critical issue occur, get immediate alerts to resolve right away and minimize the impact.

Monetize Your Support Service

Open up a new revenue stream by monetizing your support services. The ability to monitor proactively, rescue instantly, and manage centrally contributes to your professional and efficient managed service.

S-Series VoIP PBX

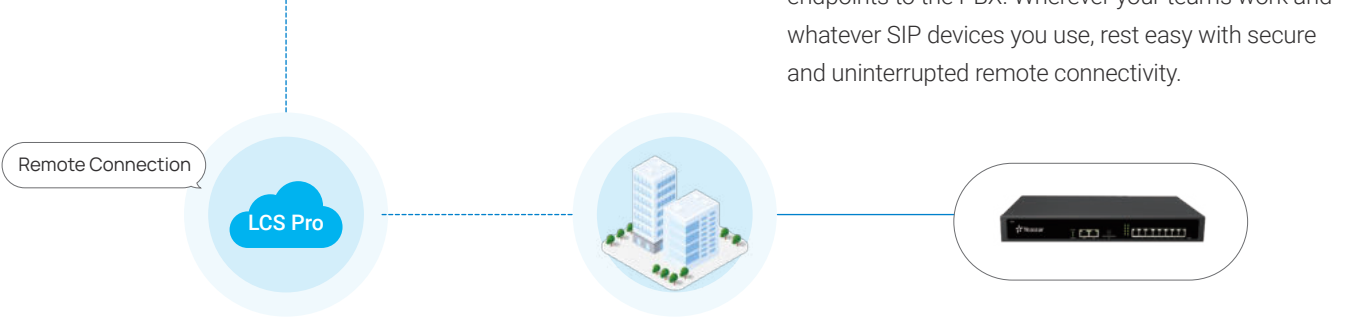
Entry Level Phone System for Small Businesses

Right out of the box with rock-solid hardware & software, optimal UC features, and refined user interface, S-Series VoIP PBX delivers seamless business communications, in a secure and extremely flexible manner.

- Customizable telephony interfaces and scalable users, thanks to the unique modular design
- Full business phone system features plus Linkus mobile and desktop client
- Easy to use and manage
- High levels of compatibility with 3rd-party CRM, Hotel PMS, etc.
- Plug & play with IP phones, gateways & SIP trunks
- Remote management support



Linkus Cloud Service Pro (LCS Pro)

- ▶ Linkus UC Clients
- ▶ Branch Office PBX
- ▶ IP Phone
- ▶ More Possibilities



Built for S-Series VoIP PBX, LCS Pro clears all obstacle of remote SIP access & communications. It provides encrypted, instant remote connection for Linkus UC Clients and offers a dedicated PBX domain name (FQDN) for secure, effortless registration of remote SIP endpoints to the PBX. Wherever your teams work and whatever SIP devices you use, rest easy with secure and uninterrupted remote connectivity.

Specifications

Model	S412	S20	S50
			
Users	20	20	50
Max Concurrent Calls	8	10	25
Max FXS Ports	12	4	8
Max FXO/BRI Ports	4	4	8
Max GSM/3G/4G Ports	2	1	4
Max E1/T1/J1 Ports	–	–	–
LAN	1 (10/100 Mbps)		1 (10/100/1000 Mbps)
WAN	–		1 (10/100/1000 Mbps)
Power	DC 12V 3.33A	DC 12V 1A	AC 100-240V 50/60Hz 0.6A max
Size (L x W x H) (mm)	290 x 180 x 33	160 x 160 x 30	340 x 210 x 44
Weight	0.68 kg	0.3 kg	1.48 kg

Yeastar VoIP Gateways

Best VoIP Gateways for SMEs and Service Providers



TA Series Analog VoIP Gateway

Offer 4/8/16/24/32 FXS ports or 4/8/16 FXO ports to connect analog phones, telephone lines, fax machines, etc. to IP networks, preserving existing legacy infrastructure.

- 4/8/16/24/32 FXS ports or 4/8/16 FXO ports
- Advanced and flexible calling rules
- Support various methods to light up the MWI
- Web interface for easy configuration and management
- Interoperable with a wide range of legacy and IP devices
- Best for connecting analog devices to VoIP and providing SIP trunkings for legacy PBX



TG Series VoIP GSM Gateway

Offer 1 to 16 GSM WCDMA/4G LTE channels to line up PBX with cellular trunks, providing fallback or alternative solution for areas with limited landlines or SIP.

- 1 to 16 GSM or 4G LTE channles
- Link up PBX with cellular trunks
- Save costs with mobile-to-mobile calls and SIP trunks
- Send and receive SMS and bulk SMS via Web GUI
- Work as a backup when the landline goes down
- Everything can be easily set up on the Web interface
- High compatibility with IP-PBX and softswitches



TE Series PRI VoIP Gateway

Offer single or dual E1/T1/J1 ports (support up to 60 simultaneous VoIP to ISDN calls) to bring ISDN telephony to VoIP-only phone system and provide dial tone.

- Up to 60 simultaneous VoIP to ISDN PRI calls
- Configurable E1/T1/J1 ports and TE/NT Modes
- Flexible call routings to reduce communication costs
- Simple management with easy-to-navigate Web GUI
- Connect ISDN PBX to VoIP and retain the dialing habits
- Bring ISDN trunks to a VoIP-only phone system
- Compatible with various ISDN PBX and IP-PBX



TB Series BRI VoIP Gateway

Offer 2 or 4 BRI ports to integrate ISDN BRI lines into VoIP systems or enable IP PBX to be connected to the public ISDN network.

- Software configurable TE/NT modes
- ISDN PBX has access to VoIP network
- Preserve investment on PBX infrastructure
- Additional ISDN BRI trunking for IP-PBX
- Cost savings on phone calls via VoIP
- ISDN compliant and proven interoperability
- Compatible with your ISDN PBX, IP-PBX, and softswitch

Digital Value, Delivered.

Easy Open Integrated Future-proof

Business Communications + Customer Experience

Empower Employees

- All communications in one platform: voice, video, messaging, call center, and more.
- Seamless cross-system integration: PBX, phone terminals, CRM, Microsoft Teams, Outlook, etc.
- Easy-to-ease Linkus UC Clients with features that streamline workflow and automate repetitive tasks.

Delight Customers

- Resolve customer queries faster and optimize the experience with advanced call center features.
- Help customers in the messaging channel of their choice.
- Personalized conversations powered by CRM integrations. Always know who is calling or as messages come in.

Remote Working

- Meet dynamic workforce's need with anywhere anytime connectivity and device flexibility.
- Encrypted remote connection for securer system management and usage everywhere.
- Never miss a conversation with true one number reach.

Anywhere Anytime Connectivity

Your office anywhere with Yeastar Linkus mobile, web, and desktop app.

Productive Call Center

Integrated Video Conferencing

8 Abandoned Calls

Agent (17/20)

12	3	38:45
Answered	Missed	Total Talks

8	1	26:32
Answered	Missed	Total Talks

Yeastar Central Management For Yeastar Partners

- Remote monitoring and configuration of customer-premises Yeastar PBX systems and gateways.
- Hosted PBX & UCaaS service delivery and management.

Omnichannel Messaging

Manage all chats and messages in one place: SMS, WhatsApp, and internal team chats.

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