

The NETGEAR<sup>®</sup> Insight management solution is an industry first. It offers plug-and-play set up and management of your small business network, using an easy-to-use mobile app or a cloud web portal. The Insight platform allows any business owner or IT professional to discover and setup their NETGEAR devices, and monitor or manage their network, easily. The intuitive mobile app and web interface cover a variety of configuration options and network situation.



## **NETGEAR Insight subscription plans**

NETGEAR Insight management solution comes in 3 subscription plans: Insight Basic, Insight Premium and Insight Pro.

INSIGHT OFFER DETAILS	Basic	Premium
Free Devices	2	0
Monthly Fees Per Device	N/A	\$0.99
Annual Fees Per Device	\$4.99 3rd device onward	\$9.99

## **NETGEAR Insight brings 3 major benefits:**

- Insight delivers unified remote management covering select NETGEAR access points, switches, storage, and VPN routers for a complete network solution for small businesses.
- 2. NETGEAR Insight business owners or resellers are able to remotely manage small business networks across multiple locations -- all from a single pane-of-glass on any device.
- 3. Insight provides ongoing visibility control and is custom built for the specific needs of small business networks with alerts and built-in help and support.

**Insight Basic** includes Insight mobile app management, and is free for the first two Insight devices on your network. Starting with the 3rd device, there is a per device, per year subscription fee of only \$4.99. The NETGEAR Insight app is free to download from the Apple® App Store® and Google Play<sup>™</sup>

**Insight Premium** includes management and monitoring through both the Insight mobile app and the Insight Cloud Portal, together with additional Insight advanced features. Insight Premium comes in two flavors, a monthly per-device subscription of \$0.99 or a yearly per-device subscription of \$9.99. Insight Premium subscription fees apply to all Insight devices on the network (starting with the first device).

**Insight Pro**, designed for MSPs and resellers, includes all Basic and Premium Feature and more, like multi-tenancy & multi-roles. Only purchasable through distribution. Contact us for Pricing.







### The Insight Cloud Portal

Just as in the Insight mobile app, you can perform setup, monitoring and management through a new intuitive web portal - backed by the Insight Cloud. Through the portal, users have a single-pane-of-glass view of all their devices and their locations (multiple sites), from any device, PC, MAC, or tablet, on a larger screen, which is ideal for configuring larger port-count switches, such as the 28-port and 52-port Insight Managed Smart Cloud switches. The Insight Cloud Portal is included with the Insight Premium subscription plan only.



Two-factor authentication In-app access to NETGEAR support Data History: Up to 7 days with Premium (24 hour with Basic) Advanced account-based notification management Instant VPN & ProSUPPORT Purchase* SNMP Device Status - Ready only & log export* Network-Level Config Copy & Cloning:* Insight Cloud Portal (browser-based*)
Device Discovery with network scan Device Scan by QR or Bar Code via Insight mobile app One-Tap Device Registration Single Sign On (SSO) Email Alerts Push Notifications Firmware scheduler Support for Multiple Locations Cross Device Support (Access Points, Switches and NAS) One-tap/click Add Device to Network Advanced PoE configuration Two-factor authentication In-app access to NETGEAR support Data History: Up to 7 days with Premium (24 hour with Basic) Advanced account-based notification management Instant VPN & ProSUPPORT Purchase* SNMP Device Status - Ready only & log export* Network-Level Config Copy & Cloning:* Insight Cloud Portal (browser-based*) Troubleshooting: DNS lookup and speed test* Instant Captive Portal* Customizable Dashboard* - Account-Level View
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Insight Premium discounted multi-packs *

## Insight advanced features

The Insight Premium subscription also comes with three advanced features for optimal configuration of your business network.

### Fast Roaming:

Enhance the WiFi experience for your employees and guests by allowing their WiFi connections to seamlessly move from one Insight access point to another, without loss of their session connectivity.

### Network-Level Config Copy & Cloning:

- Allows admins to create, save, copy, and move device configs and network settings, already applied to other networks (copy & clone configs like SSID, VLANs, LAGs, wired/wireless settings and more).
- Once a configuration is saved under the new location continue to modify for specific customization.
- Significantly reduce time set up for multiple networks and enable speedy deployment for any new network location.

#### WiFi Scheduling: (Premium and Pro):

Allows to create, setup and save granular schedules that can apply across multiple networks or locations using the same SSID.

#### PoE scheduler:

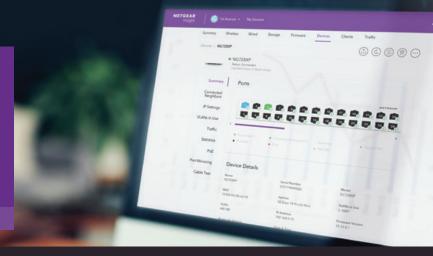
- Easily setup multiple schedules/timers for your Power-over-Ethernet devices connected to your PoE Insight Switches right through the Insight mobile app or Cloud Portal.
- Schedule PoE enabling/disabling by port to ensure optimal energy conservation as well as optimal security.
- Fine-tune as needed to maintain the optimal schedules by week, day and time.

\* Insight Premium subscription features only



# Basic and Premium Product Features





#### Access Point Management Features: Setup SSIDs, security and guest Captive Portals. Manage WiFi Channels and seamless Fast Roaming.

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Devices Supported:

WAC500 Series Access Points, Orbi Pro Router and Satellites

SSID Setup (Up to 8 SSIDs)

Frequency band Selection

VLAN Creation and Association with SSID

WiFi Security: - WPA/WPA2 - PSK & Enterprise - URL Filtering - MAC ACL

Custom Captive Portal Creation

Visibility into WiFi Clients

WiFi Auto Radio Management

Instant WiFi with Auto RRM (Available with WAC540)

Instant Mesh WiFi (WAC540/WAC564 only)

Storage/NAS Management Features: Stay on top of status, update settings and firmware of your ReadyNAS storage devices.

Devices Supported: All ReadyNAS except 100-series

Status Check

NAS discovery, monitor, reboot

NAS Setting: IP Address

NAS Monitoring: - System & CPU Temperature - Fan Speed

NAS Usage Stats:

- By Volume and By (User) Shares
- RÁID Level - Disk Status

Switch Management Features: Configure ports, traffic priority, security and PoE; setup VLANs including across switches.

Devices Supported:

GC Series Switches and Select Smart Managed Pro Switches

Advanced L2 switch features setup and management

Create isolated segments for Point-of-Sale, Guest Internet, VoIP, Video

Internal IP setup for LAN

Group Port Wizard for easy ports configuration even across multiple devices

VLAN creation, setup and management

Traffic prioritization including Video and VoIP

Port trunking (LACP/LAG) management

Traffic tagging/untagging

Advanced per-port PoE management

Enable/disable PoE and traffic per port

IP Filtering

Duplex Mode: Auto, Half, Full

Jumbo frame support/frame size selector

Per port speed selection

Switch Diagnostics

STP/RSTP Enable/Disable

Static Routing





## Access and protect your data from anywhere.

Remote VPN and Site-2-Site VPN features are ONLY available with a VPN Subscription. Insight Basic/Premium users are able to purchase VPN Subscription service via the app or from the Insight portal. For Insight Pro use, VPN Subscription is available for purchased from an authorized distributor.

**Remote VPN** is for individuals that need to securely login to their small business network, remotely and access the network resources.

**Site-2-Site VPN** is for businesses with multiple offices that need to connect virtually all locations and all users to access all 3 networks' resources.

What I Have	What I Need (1 subscription per device - Basic, Premium, or Pro)	What I Also Need	What I Get (1 VPN subscription supports 1 VPN Group with up to 3 BR500s. Site-2-Site: 1 Free VPN group and 1 free remote VPN user included)
1 x BR500	1 x Insight subscription	1 x Instant VPN subscription	<ul> <li>10 Remote VPN Users</li> <li>Subscription supports up to 3 BR500s</li> <li>(No Site-2-site VPN until you buy a second BR500 for the same VPN Group)</li> </ul>
2 x BR500s	2 x Insight subscription	<ul> <li>1 x Instant VPN subscription (if both are in the same VPN group)</li> <li>2 x Instant VPN Subscriptions (if used in separate VPN groups)</li> </ul>	<ul> <li>20 Remote VPN Users*</li> <li>Site-2-site VPN support (if in the same VPN Group)</li> </ul>
3 x BR500s	3 x Insight subscription	<ul> <li>1 x Instant VPN subscription (if both are in the same VPN group)</li> <li>Up to 3 x Instant VPN Subscriptions (if used in separate VPN groups)</li> </ul>	<ul> <li>30 Remote VPN Users*</li> <li>Site-2-site if 2 or 3 BR500s are in the same VPN Group</li> </ul>
4 x BR500s	4 x Insight subscription	<ul> <li>2 x Instant VPN subscription (if both are in the same VPN group)</li> <li>Up to 4 Instant VPN Subscriptions (if used in separate VPN groups)</li> </ul>	<ul> <li>40 Remote VPN Users*</li> <li>Site-2-site for the 2 or 3 BR500s that are in the same VPN Group</li> </ul>

Plans	Price
1 Year -Insight Instant VPN subscription [Remote + Site-2-Site VPN]	\$25.00
3 Year -Insight Instant VPN subscription [Remote + Site-2-Site VPN]	\$67.50
5 Year -Insight Instant VPN subscription [Remote + Site-2-Site VPN]	\$106.25

\* Each device allows up to10 remote users \*\* Only available with the purchase of an Instant VPN subscription

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VPN Router Features: Available with Basic and Premium
Site-2-site VPN Functionality**
Remote user Instant VPN**
DHCP Configuration
WAN IP Configuration
Attach Devices
Statistics
Remove Device
Traffic Graphs & Stats
VLAN In Use
Network Dashboard
Display System Health
Router (Mobile App) - VPN Groups - Device List
Data Consumption Graph per Network
Health Dashboard
IPSec Configuration for Site-2-Site (Premium)



Access offers, payment and Cloud portal at www.netgear.com/insight